

List of Regional Pension Offices

Kunene Region	
Opuwo	Tel:065-273853/4
Outjo	Tel:065
Khorixas	Tel:067-331152
Omusati Region	
Outapi	Tel:065-250910
Oshikuku	Tel:065-254637
Okahao	Tel:065-252272
Tsandi	Tel:065-258106
Oshana Region	
Oshakati	Tel:065-224039
Ondangwa	Tel:065-240214
Ohangwena Region	
Eenhana	Tel:065-263377
Engela	Tel:065-266686
Okongo	Tel:065-288482
Oshikoto Region	
Tsumeb	Tel:067-220075/6
Ondangwa/Tsumeb	Tel:065-240214
Kavango Region	
Mukwe	Tel:066-258334
Ndiyona	Tel:066-258289
Rundu	Tel:066-255945/6
Nkurenkuru	Tel:066-257905
Caprivi Region	
Katima Mulilo	Tel:066-261314
Erongo Region	
Swakopmund	Tel:064-403678
Walvisbay	Tel:064-200630
Usakos	Tel:064-
Omaruru	Tel:064-570412

List of Regional Pension Offices Continue

Otjizondjupa Region	
Otjiwarongo	Tel:067-307740
Okahandja	Tel:062-500881
Grootfontein	Tel:067-243043
Okakarara	Tel:067-317028
Omaheke Region	
Gobabis	Tel:062-562692
Khomas Region	
Windhoek	Tel:061-2066349/50
Hardap Region	
Mariental	Tel:063-240800
Rehoboth	Tel:062-521919
Aranos	Tel:063-272135
Karas Region	
Keetmanshoop	Tel:063-223580
Karasburg	Tel:063-270080
Luderitz	Tel:063-203842

Ministry of Labour and Social Welfare

P/Bag 19005
Windhoek
Namibia

Ministry of Labour and Social Welfare



DIRECTORATE SOCIAL WELFARE

DISABILITY GRANT



Disability Grant

The Ministry of Labour and Social Welfare is Mandated under the National Pension Act (Act 10 of 1992) to payout pension grants.

The Government of the Republic of Namibia recognized that there is a great need to financially support the frail Citizens .

1. Who Qualifies to receive a Disability Grant?

All Namibian citizens who attained the age of 16 up to 59 years and those who are permanent residents, declared disable by a State Medical Officer

2. What must I do to receive my benefit?

Go to the nearest Pension Office . (Section 4(1) of the National Pension Act)

*Take with you the following documents:

*An ID Document

*Birth Certificate

*If Married a Marriage Certificate (woman only)

*Non-Namibians

-Permanent Residence Certificate

- Citizenship Certificate

*The following will happen at the office:

*An Official will attest your application in your presence.

*You will be issued a receipt of acknowledgement. (Section 11(a) of the National Pension Act)

The following will happen after approval

*You will receive an approval letter or a notice through NBC radio.

3. Who can collect my benefit on my behalf?

*A Person duly appointed by you - (Procurator)

4. Are there any documents Required to register a person /procurator to collect my benefit?

* A Namibian ID of the person/procurator (Representative/Procurator)

* My Identification / Pension Card

5. What obligations do I have after I receive my benefit?

You are still required to visit the pension office at least once a year for verification.

6. Can my dependants claim my unclaimed benefit/ Pension which I did not collect while I was alive ?

No, they cannot. It is not part of your estate. It will only be paid when you are alive. (Section 8(4) of the National Pension Act) only Funeral Benefit can be claimed before you are laid to rest.

7. What will happen if I do not collect my grant

*When you do not collect your grant for a continuous period of three (3) months it will be stopped.

8. What options or methods is available to me to receive my grant?

You can receive it using :

*Cash (Paymaster mobile team)

*Banks

*Institutions

*Nampost

-Cash

-Smart Cards

9. What must I do when I want to change any of my personal details or my pay point?

All the details can be changed at any pension office

10. How long will it take before I knew if my applications is approved or not?

The Ministry of Labour and Social Welfare is not mandated to approve disability grants and therefore depends on Ministry of Health and Social Services medical officers to do the approvals.